

# Regolamento di locazione

ARRIVAL AND DEPARTURE

Bianca di Puglia does not provide a reception service available at all hours of the day so please each guest to communicate via phone or email the day before the scheduled time, however, looking at the following times:

#### **CHECK - IN / CHECK - OUT:**

the Check-in takes place between the hours of 16:00 and 21:00, is not foreseen the possibility of using the entire structure before this time used by staff to carry out all cleaning operations in and outside of each apartment. The lack of notice may also cause long waits of which no complaint or claim for refund. If the customer needs to carry out before the Check-In these times, for a fee of € 30.00 will be possible only from 14:00 onwards, subject to time of arrival. Check-Out must be strictly carried out between 10:00 am and no later than max. 10:30 am, if this does not happen will be charged an additional night.

#### **PAYMENT**

The remaining amount is due upon arrival in cash (no credit cards, checks or other payment). The balance will be made by bank transfer a week before arrival in advance by fax a copy and number of CRO.

In case of early departure fee of days not used will not be returned or refunded.

#### **DEPOSIT**

To protect against accidental damage or not, misappropriation, and every other act of negligence of the customer deposit required sum of € 150.00 to be paid upon arrival at the check-in. This amount will be refunded on departure after the handover of keys and / or card and remote and in any case after the inspection at the apartment from the owner or person in charge of trust.

#### **CANCELLATION POLICY**

14 to 8 days before arrival cancellation fee of 70% of the total.

Within 7 days before arrival 100% penalty.

No show or early departure 100% penalty.

#### **DOCUMENTS**

In addition to the balance of the lease must be delivered upon arrival identification documents (passport, identity card) valid need to be registered as required by law. Failure to comply with that obligation constitutes a violation of the provisions of the Criminal Code and authorizes us to seek the immediate abolition of the property. The data of our guests are treated in accordance with existing privacy laws.

#### **KEYS, REMOTE AND CARD**

Upon arrival, after having exhausted all the check-in and remaining amount will be handed a card and a remote access / exit to the property and a command entry and the alarm system. These keys are intended in the custody of guests that will make every effort to keep them with care. In case of loss of such a penalty will be imposed, all charges to the customer, max € 50.00. Because access to the property is allowed only to owners and customers, please make sure that the automatic gate will be closed after each exit from the property.

### **DAMAGE**

If the customer, resulting in damage to housing or its contents, the same will be liable for the damage and its costs will be charged to the pure price paid to the customer at the time of departure.

The customer explicitly exempts the operator from liability for any direct or indirect damages that may be caused by service interruptions innocent.

### **CHILDREN**

Children are our guests, but it is common rule to enforce the same total silence from 23:00 to 08:00 and from 14:00 to 16:00, it is forbidden to stand at this time in the shared (square in front of the flats of each guest or owner's parking area).

Children must be accompanied by an adult. Bianca di Puglia and its staff is exempt from accidents. In any case, a behavior that must be maintained at any time of day and in no way harm the tranquility of others.

### **WEEKLY CLEANING**

The apartments are cleaned and bed linen and towels are full every Saturday morning. The apartments must be vacated by 10.30 am. If by 10:30 am the rooms are not throw away the cleaning roll over to the following Monday. Kindly place your belongings in order to allow such cleaning.

### **CLEANING DAY OR WEEK**

It is possible to ask for daily cleaning of the apartment at a cost of € 8.00 per hour. The restructuring provides for the remaking of the beds, cleaning of bathroom, washing dishes, cleaning kitchen, cleaning floors, cleaning outdoor table.

It is possible to ask for a change of linen at a cost of € 10.00 per person per change.

### **OTHER GUESTS**

The client can not sublease or loan, in whole or in part, on pain of termination of the apartment lease and charge a penalty of € 250.00.

And 'forbidden to party, party in the apartment, the veranda or in the common areas of relevance (if you want to organize a party or similar you need to speak with the manager-owner) the penalty charge of € 250.00.

It is strictly forbidden to bring other people in the room, terrace in each area of the property without the permission of the operator penalty charge of € 250.00.

### **BREAKFAST**

The formula does not provide the accommodation service for breakfast and / or no service B & B. The B & B includes breakfast on the veranda, or more romantic in the room, roughly between the hours of 08:30 and 10:00 hours.

### **Smoking, drugs**

It is strictly forbidden to bring weapons, drugs and anything else that could harm themselves and other customers, otherwise the immediate withdrawal from the lease and removal from the building. Is smoke-free apartments in or near those of others.

You can freely smoke in the terrace, common areas or windows in rooms using strictly the ashtrays present.

### **PERSONAL**

You can not leave any other object in the common areas. The hotel and its owners or operators are not liable for personal items left unattended.

Please note that is not responsible for lost stolen or damaged items of your property left in the apartments.

### **PETS**

It is strictly forbidden to bring animals of any kind or size.

### **RULES OF TOWN LIVING**

And 'forbidden wandering outside veranda areas of relevance or wearing clothing that may offend other people's shame.

It is in all cases the customer is prohibited to perform acts, and behave, which may cause nuisance to other residents of the building.

### **RESTROOMS**

It recommends the proper use of sanitary and civil, and avoid throwing anything into the toilet (Use the appropriate bins).

### **USE OF FIREPLACES**

It is not allowed to use the fireplaces.

### **REGULATION**

The customer claims to have visited the apartment and the building and found it suitable for use, and so agreed to take over for all purposes with the keys, made at the time of that guardian. The customer undertakes to return in the same state in which it was received unless the decline in use, under penalty of damages. The client undertakes to comply with the provisions of the regulation of the structure of which claims to have taken note.

Deciding to stay at the Residenza Turistica di Puglia Rural White also means accepting the totality of these Rules, a copy of which is placed in each room.